# Schedule of Benefits for Clerical & Technical Staff, Service & Maintenance Staff and Yale Security

The Yale Health medical benefit provides coverage for a wide range of medical expenses for the treatment of illness or injury. It does not provide benefits for all medical care. With your Yale Health benefit, you must directly access the following departments and services at Yale Health Center at 55 Lock Street: Acute Care, Internal Medicine, Obstetrics & Gynecology, Eye Care, and Pediatrics for covered services and supplies under the benefit without a referral. All other departments and services require prior authorization.

The benefit will pay for authorized expenses up to the maximum benefits shown in the Member Coverage Booklet. Coverage is subject to all the terms, policies and procedures outlined in the Member Coverage Booklet. Not all medical expenses are covered under the benefit.

Exclusions and limitations apply to certain medical services, supplies, and expenses.

Late cancellation/no show fees may apply in specialty departments at the Yale Health Center: Allergy, Dermatology, Diagnostic Imaging, Endoscopy, Nutrition, Eye Care, Physical Therapy (all locations), and Specialty Services. Review details at <a href="mailto:yale.edu/late-cancellation-fees">yale.edu/late-cancellation-fees</a>.

#### Medical Benefit

| Plan Maximums                       | Coverage               |
|-------------------------------------|------------------------|
| Lifetime maximum benefit per person | Unlimited              |
| Annual out-of-pocket limit          | Maximum of \$6,350     |
|                                     | single/\$12,700 family |

| Wellness Benefit           | Coverage |
|----------------------------|----------|
| Routine physical exam      | 100%     |
| Routine gynecological exam | 100%     |

| Vision Care                                     | Coverage |
|---|----------|
| Routine eye examinations                        | 100%     |
| including refraction                            |          |
| Maximum benefit per consecutive 12-month period | 1 exam   |

| Provider Services                        | Coverage    |
|--|-------------|
| Office visits to primary care provider   | 100%        |
| Specialist office visits                 | 100%        |
| Walk-in clinics non-emergency visit      | Not covered |
| other than Yale Health Center Acute Care |             |

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| Physician services for inpatient facility and hospital visits | 100%        |
|---|-------------|
| Allergy testing and treatment                                 | 100%        |
| Allergy injections not including the cost of the serum        | 100%        |
| Immunizations other than those required for travel            | 100%        |
| Travel immunizations  | Not covered |

| Emergency Medical Services                           | Coverage                             |
|--|--------------------------------------|
| Hospital emergency facility                          | \$50 copay per visit                 |
| The following locations are the preferred in-network | Copay waived if patient notifies     |
| emergency facilities:                                | Yale Health within 48 hours of visit |
| - YNHH Main Campus, 20 York St., New Haven or        | 877-947-2273.                        |
| - YNHH Saint Raphael Campus, 1450 Chapel St., New    |                                      |
| Haven  |                                      |
| - YNHH Shoreline Medical Center, 111 Goose Lane,     |                                      |
| Guilford   |                                      |
| Non-emergency care in a hospital emergency room      | Not covered                          |

| Urgent Care Services   | Coverage   |
|--|--|
| Urgent medical care at Yale Health Center Acute Care   | 100%   |
| Urgent medical care at any other facility in CT  | Not covered; urgent care services<br>in CT are only covered at the Yale<br>Health Center |
| Urgent medical care outside of CT provided the visit meets the plan definition of an emergency or urgent condition | \$50 copay per visit   |

| Outpatient Diagnostic and Preoperative Testing   | Coverage                              |
|--|---------------------------------------|
| Diagnostic and preoperative testing              | 100%                                  |
| Complex imaging services <sup>1</sup>            | 100% at the Yale Health Center        |
|  | \$20 copay outside of the Yale Health |
|  | Center                                |
| Diagnostic laboratory testing                    | 100%                                  |
| at any Quest Diagnostics facility in New England |                                       |
| Diagnostic X-rays                                | 100% at the Yale Health Center        |
|  | \$10 copay outside of the Yale Health |
|  | Center                                |

<sup>&</sup>lt;sup>1</sup> \$35 late cancellation/no-show penalty for the Diagnostic Imaging Department at the Yale Health Center if the appointment is not cancelled/rescheduled at least 24 hours prior to the scheduled appointment.

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| Outpatient Surgery | Coverage   |
|--------------------|------------|
| Outpatient Surgery | \$25 copay |

| Inpatient Facility Expense           | Coverage                            |
|--------------------------------------|-------------------------------------|
| Hospital facility expense            | \$50 copay per admission            |
| Inpatient care at Yale Health Center | 100%                                |
| Infertility Treatment <sup>2</sup>   | Coverage                            |
| Infertility Services                 | \$20,000 maximum per lifetime       |
| In Vitro Fertilization (IVF)         | 4 courses of treatment per lifetime |

<sup>&</sup>lt;sup>2</sup> This is a University lifetime limit per contract unit regardless of carrier chosen.

| Behavioral Health and Substance Abuse                  | Coverage                 |
|--|--------------------------|
| Inpatient treatment of mental disorders                | \$50 copay per admission |
| Outpatient treatment of mental disorders               | 100%                     |
| Inpatient treatment of alcoholism and substance abuse  | \$50 copay per admission |
| Outpatient treatment of alcoholism and substance abuse | 100%                     |
| Residential treatment facility                         | \$50 copay per admission |

| Obesity Treatment Surgical and Non-Surgical             | Coverage                 |
|---|--------------------------|
| Outpatient obesity treatment                            | 100%                     |
| Inpatient morbid obesity surgery                        | \$50 copay per admission |
| includes surgical procedure and acute hospital services |                          |

| Transplant Services                                | Coverage                 |
|--|--------------------------|
| Transplant facility expense and physician services | \$50 copay per admission |

| Other Covered Health Expenses                              | Coverage                              |
|--|---------------------------------------|
| Breast pumps   | Yale Health will provide one electric |
| when requested within 60 days of the child's birth         | breast pump every                     |
|  | 3 years³                              |
| Cardiac Rehabilitation                                     | 36 visits per year,                   |
|  | \$10 copay per visit                  |
| Chemotherapy   | 100%                                  |
| Chiropractic Service                                       | Reimbursed for up to \$50 per visit   |
|  | for up to 12 visits                   |
|  | per year                              |
| Durable medical and surgical equipment                     | \$5 copay per date of service         |
| Electrolysis/hair removal (facial and perineal) with prior | Reimbursed for up to \$120 per 60-    |
| approval for covered conditions                            | minute session with a lifetime limit  |
|  | of \$10,000                           |
| Endoscopy procedures <sup>4</sup>                          | 100%                                  |
| Ground, air, or water ambulance                            | 100%                                  |

#### Yale HEALTH

| Hearing aids for children 12 years old or younger with | 100% with a limit of one per ear   |
|--|------------------------------------|
| profound hearing loss                                  | every 24 months                    |
| Infusion therapy                                       | 100%                               |
| Oral and maxillofacial treatment                       | 100%                               |
| Mouth, jaws, and teeth                                 |                                    |
| Physical Therapy <sup>5</sup>                          | 100%                               |
| Prosthetic devices                                     | 100%                               |
| Radiation therapy                                      | 100%                               |
| Speech Therapy   | Covered at 80% after \$100         |
|  | deductible (\$300 per family) to a |
|  | maximum of \$4000 per injury or    |
|  | illness                            |
| Gender Affirming Care Services                         | 100% (subject to eligibility       |
|  | guidelines)                        |

<sup>&</sup>lt;sup>3</sup> The cost of another breast pump, other than the model provided by Yale Health, may be eligible for reimbursement of up to \$100.

<sup>5 \$35</sup> late cancellation/no-show penalty for physical therapy appointments at all locations if the appointment is not cancelled/rescheduled at least 24 hours prior to the scheduled appointment.

| Other Benefits                        | Coverage                            |
|---------------------------------------|-------------------------------------|
| Home health care outpatient           | 100% per visit for up to 120 visits |
|                                       | per year                            |
| Hospice Care inpatient and outpatient | 100% for up to 60 days              |
| Private duty nursing inpatient        | Not covered                         |

### **Pharmacy Benefit**

| Per Prescription Copay                            | Network | Out-of-Network   |
|---|---------|--|
| Tier 1 prescription drugs - For each              | \$10    | The greater of 20% of the price of                               |
| 30-day supply                                     |         | the drug or the copay  |
| Tier 2 prescription drugs - For each              | \$35    | The greater of 20% of the price of                               |
| 30-day supply                                     |         | the drug or the copay  |
| Tier 3 prescription drugs <sup>6</sup> - For each | \$55    | The greater of 20% of the price of                               |
| 30-day supply                                     |         | the drug or the amount you would pay at the Yale Health Pharmacy |
| \$0 (Free) - Generic birth control                | \$0     |  |
| pills, related devices and                        |         | 20% of the price of the drug                                     |
| emergency contraception                           |         |  |

<sup>&</sup>lt;sup>6</sup>If you request a brand-name medication when a generic is available, you pay the difference in cost between the brand-name and generic medication in addition to your co-pay (or co-insurance). The prescription must state Dispense As Written (DAW) or generic substitution will apply.

<sup>4\$35</sup> late cancellation/no-show penalty for the Endoscopy Department at the Yale Health Center if the appointment is not cancelled/rescheduled at least seven calendar days prior to the scheduled appointment.