

Yale HEALTH

Yale Health New Member Bulletin Information To Help You With Yale Health Membership



The Yale Health New Member Bulletin is a communication for New Members that is sent out periodically with detailed topics related to Yale Health coverage.

This Bulletin's Topic: The Yale Health Pharmacy

The Yale Health Pharmacy

The Yale Health Pharmacy is a full service pharmacy staffed by pharmacists who work closely with Yale Health providers to assure that the safest and most effective drug therapies are prescribed. The pharmacy is open 6 days a week and offers in-person pick up and curbside pick up.

Pharmacy Hours

The Yale Health Center Pharmacy's hours are:

Monday - Friday 8:00 am-6:00 pm

Saturday 8:30 am-3:30 pm

The Pharmacy Page

[The Yale Health Pharmacy page on our website](#) is a great source of information about the Yale Health Pharmacy and your pharmacy benefit. Some services you may access on the Pharmacy Page include:

- Determine co-pays for your prescription medications with The Yale Health Drug List. You may look up your medications by name or by type of medication and view what copay tier they fall into and any limitations or authorizations needed.
- Request a prescription refill online. You may also request a refill online on the [Yale Health Home Page](#).
- Have your prescriptions mailed to your home with Magellan Rx Home Delivery. Magellan Rx Home offers our members the convenience of home delivery and avoiding trips to the Yale Health Pharmacy to pick up your medications. Magellan Rx Home is in our network so you only pay your applicable copay and there aren't any forms to submit.
- Sign up for RxReady, Yale Health's prescription notification system. You may sign up to receive a text or an email to alert you when your prescription is ready to be picked up.
- Electronically submit your claim for reimbursement of outside pharmacy expenses or mail the paper Pharmacy Claim Form.

Transferring Prescriptions

The Yale Health Pharmacy cannot accept prescriptions transferred from other pharmacies, however, as a new member, if you have current prescriptions (i.e. not expired) from a prior provider then you may have your prior provider either send in the prescription electronically or fax it in to the pharmacy at 203-436-4251 for it to be filled. You may also bring in paper prescriptions to the pharmacy to be filled.

Out of Area Pharmacy Use

You can use any pharmacy outside of the Yale Health Pharmacy. You will pay full price and then submit a pharmacy claim form, which will be reviewed for reimbursement. Please note, your reimbursement is dependent upon the benefit and formulary rules. For more information, visit the [Outside Pharmacy Use page](#).

Have questions about your membership coverage, or wish to discuss your new Yale Health membership? [Click here to schedule a new member meeting with the Member Liaison via telephone or Zoom.](#)

Call first before you come in
Call your primary care provider

Yale Health

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Acute Care 203 432 0123

Member Services 203 432 0246

better together
  

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