

Yale HEALTH

Yale Health New Member Bulletin Information To Help You With Yale Health Membership



The Yale Health New Member Bulletin is a communication for New Members that is sent out periodically with detailed topics related to Yale Health coverage.

This Bulletin's Topic: The Yale Health Center

The Yale Health Center is your “one-stop shop” for your healthcare needs. Our state-of-the-art facility is where members receive most of their care. It is a 144,000 square-foot medical facility with over 90 exam rooms, 150+ providers, a 24/7 Acute Care Department, a 17-bed inpatient floor with two negative pressure rooms, a diagnostic imaging suite including MRI, CT scan, X-ray, and ultrasound, and a full-service retail pharmacy.

Department Hours

Yale Health clinical departments are generally open 8:30 am – 5:00 pm Monday – Friday. You may visit the specific departments listed on the [department page](#) for their hours.

Please check [the home page](#) for unannounced closures and/or special holiday and recess hours, when applicable.

[Acute Care](#) and [Inpatient Care](#) are open 365 days a year, 24 hours a day, even on holidays.

The Yale Health [Blood Draw](#) is open for appointments Monday-Friday, 7:30 am - 5:15 pm; and Saturday, 8:00 am-12:00 pm.

[The Yale Health Pharmacy](#) hours vary slightly at different times during the year. Please see below for specifics:

Pharmacy Hours

During the Academic year (after Labor Day through Memorial Day) the hours are:

Monday through Friday	Saturday
8:00 am-6:00 pm	8:30 am-3:30 pm

Current Center Operations

The Yale Health Center is open for scheduled visits. We have processes in place to keep you safe. Call for an appointment when you are feeling sick or need regular preventive care. Your appointment may be in-person, or by video or telephone. Our pharmacy is the only department that remains on a walk-in basis at this time. For safety, masks are required when visiting.

Building Guide by Floor

The Yale Health Center has 4 floors. There are wall guides throughout the building and in each elevator as well; departments are listed in alphabetical order with their corresponding floors. For reference, you may also access the [Building Guide by Floor page](#) on our website.

Café

At the Yale Health Center we have a small café where you may purchase drinks or snacks while in the Center. It is located on the first floor next to the pharmacy and across from the general EXIT door and the hours are 8am to 3pm, daily (unless otherwise posted on the café door). You may pay for items with credit cards or [Eli Bucks](#), if applicable, as cash is not accepted at this time. Please follow safety protocol like hand sanitizing upon entering and no more than 6 occupants in the café at one time.

Driving Directions

You may find driving directions to the Yale Health Center through [Google Maps](#) or with a GPS. The Yale Health Center's address is 55 Lock Street in New Haven.

Parking

The Lock Street Garage, operated by Yale University's Parking & Transit Department, is adjacent to the Yale Health Center and is available for patient parking.

The following fee structure applies for parking (may be paid in cash or by MasterCard or Visa):

First 90 minutes	Free
90-120 minutes	\$3
121-180 minutes	\$6
After 180 minutes	add \$3/hour
6 hours and over	\$20

Thank you for choosing Yale Health!

Have questions about your membership coverage, or wish to discuss your new Yale Health membership? [Click here to schedule a new member meeting with the Member Liaison via telephone or Zoom.](#)

Call first before you come in
Call your primary care provider

Yale Health

55 Lock Street

P.O. BOX 208237

New Haven, CT 06520-8237

Acute Care 203 432 0123

Member Services 203 432 0246

better together



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