What is Yale Health?
Yale Health is a not-for-profit, physician-led health insurance option exclusively for members of the Yale community. In fact, over 75% of all Yale faculty and staff are Yale Health members.

Located in a state-of-the-art medical center on campus, Yale Health offers a wide variety of health care services on-site including primary care, specialty care, 24/7 acute care, radiology, blood draw, and pharmacy. When your condition requires more specialized care or a hospitalization, there’s an extensive network of specialists drawn largely from the faculty at Yale School of Medicine. With Yale Health, emergency care is covered anywhere in the world.

There is no limitation for pre-existing conditions, and most preventive, diagnostic and treatment services involve no deductible and no claim forms.

Care at the Yale Health Center
You will receive most of your care at the Yale Health Center. If your PCP refers you to an outside provider/specialist, prior authorization is required.

We have a dedicated care management team who is there for you when your health gets complicated, whether you have had a recent hospitalization or are dealing with multiple issues. They are here to support and help you navigate the healthcare system both within and outside of Yale Health.

Either as an alternative to a hospital stay, or an extension of a hospital stay, Inpatient Care at the Yale Health Center allows you to receive the care you need in an intimate and caring environment from our highly trained staff.
How to Get Care

**During Regular Hours**
Call your primary care department to schedule an appointment or get medical advice.

**MyChart**
Send a message to your provider for non-urgent medical advice or request an appointment. Schedule your Internal Medicine appointment yourself.

**After Hours, Weekends, and Holidays**
For urgent needs call 203 432 0123 or go to Acute Care directly.

**Pharmacy**
The Yale Health Pharmacy is the most convenient way for Yale Health members to get new medications or refill existing prescriptions.*

If your Yale Health provider prescribes a medication for you during an office visit, your prescription will often be ready when you arrive at the pharmacy. If your prescription is not ready we will expedite your order.

*If you choose to have your prescription filled at an outside pharmacy, you will pay the full cost of the medication at the counter and then must submit a Pharmacy Claim form for reimbursement. You will be responsible for the greater of 20% of the cost of the medication or the copay you would have paid at the Yale Health Center Pharmacy.

**Connect with Yale Health**

**MyChart**
yalehealth.yale.edu/mychart
Request appointments, send secure messages to participating providers, and view your test results, health issues, medications, visit notes, and after visit summaries.

**WEB SITE**
yalehealth.yale.edu
The site features information on all Yale Health departments, the Member Coverage Booklet and a wealth of information to help you manage your health.

**SOCIAL MEDIA**
facebook.com/yalehealthcenter
“Like” Yale Health Center and get information and health news delivered to your Facebook News Feed.
twitter.com/yalehealth
Follow Yale Health for quick updates and information.
@yalehealthpix
Follow Yale Health on Instagram for fun photos taken by and of staff.

**E-MAIL SUBSCRIPTION SERVICE**
yalehealth.yale.edu/e-mail-subscription-service
Sign up to receive alerts and messages from Yale Health, as well as other messages on topics ranging from children’s health to diabetes.

**HEALTHCASTS**
yalehealth.yale.edu/healthcasts
Listen to our providers discuss a variety of health topics.

**Questions?**
If you have any questions regarding your Yale Health coverage, please contact the Member Services Department 203 432 0246
member.services@yale.edu

**Tell Us What You Think**
Yale Health is always interested in how you feel about the health care you receive from us. You may receive surveys via email and you can submit feedback at any time with our Comment Cards—located throughout the Yale Health Center or online at yalehealth.yale.edu/comment-card.

**Parking**
On-site parking is available in the garage adjacent to the Yale Health Center at 55 Lock St. The first 90 minutes are free.
The Yale Health Center is also accessible by the Yale Shuttle’s Red and Blue Lines.