Yale Health Bulletin
After Hours Care – Out of Area & Emergency Care

If possible, call Acute Care at 203-432-0123 before heading to the Emergency Department. Yale New Haven Hospital has Emergency Departments at various locations:

- Yale New Haven Hospital - Main Campus, 20 York St., New Haven
- Yale New Haven Hospital - Saint Raphael Campus, 1450 Chapel St., New Haven
- Shoreline Medical Center, 111 Goose Lane, Guilford

If calling beforehand isn't feasible, contact the Referrals Department at 203-432-7397 within 48 hours of getting care.

For emergency care outside the state, you can visit any medical facility. Beforehand, call 203-432-0123, and if possible, notify the Referrals Department within 48 hours by calling 203-432-7397 or 877-947-2273.

Note: A copay might apply for emergency or after-hours visits. Check your Schedule of Benefits on your Coverage page for details. After-hours is defined as Monday - Friday 6 p.m. - 8 a.m., weekends, and university holidays.

Always carry your Yale Health ID card or download an electronic copy from the Coverage page if you don't have a physical card.

For more details on Emergencies, After Hours, and Out of Area Coverage, check our website!

Have questions about your membership coverage or want to discuss your new Yale Health membership? Schedule a new member meeting & tour with me!